

FEEDBACK FORM

CREATIVE BEARINGS

Thank you for giving Creative Bearings the opportunity to assist you with your project. Establishing and maintaining positive client relationships is our top priority, and we value your feedback. Please take a moment to answer the following questions, so that we may continue to be highly responsive to your marketing needs.

Questionnaire:

1. How did you hear about Creative Bearings?

2. What was the product or service we provided for you?

3. How happy were you with the finished product?

4. Did you find our staff to be friendly? Knowledgeable? Helpful?

5. How beneficial was our online proofing system and AMOS™ to you?

6. What was the best part of your experience with Creative Bearings?

7. Would you recommend Creative Bearings to your colleagues? ☆ Yes ○ No
If "No" Please elaborate.

8. Do you have any recommendations on how we can improve our products or services?

Rating System:

1 = less desirable,
5 = exceeded expectations

9. Timeliness of bid preparation:

N/A 1 2 3 4 5
○ ☆ ☆ ☆ ☆ ☆

10. Timeliness of initial proofs:

N/A 1 2 3 4 5
○ ☆ ☆ ☆ ☆ ☆

11. Value of the services rendered:

N/A 1 2 3 4 5
○ ☆ ☆ ☆ ☆ ☆

12. Execution of final work:

(i.e., print shops gave positive feedback about our work)

N/A 1 2 3 4 5
○ ☆ ☆ ☆ ☆ ☆

13. Quality of final printed or published product:

N/A 1 2 3 4 5
○ ☆ ☆ ☆ ☆ ☆

14. Rate your account representative:

N/A 1 2 3 4 5
○ ☆ ☆ ☆ ☆ ☆

15. Overall experience:

N/A 1 2 3 4 5
○ ☆ ☆ ☆ ☆ ☆

Thank you for your input. We sincerely look forward to working with you again!

When complete, please fax this form to: 970-871-0226